

RECENT PATIENT FEEDBACK

About the care Wye Surgery is providing during Covid-19



- Always good, very Covid secure.
- I needed advice and treatment which was delivered extremely quickly and with sensitivity.
- It was my first visit I found it relaxing, the nurse gave good advice on how to keep myself safe.
- Very well organised with procedures to keep everyone safe during the pandemic.
- Brilliant nurses extremely helpful and kind.
- Excellent Service.
- Sarah was kind, thoughtful and very knowledgeable.
- I like the way I was greeted and looked after as I was in a lot of pain.
- The Dr was very good, made a very quick relationship with me and put me at ease. Was helpful and understanding, made a quick onwards referral for me. I cannot fault my experience today.
- Great Dr very kind and easy to talk to; reception was also good especially with the new Covid 19 challenges.
- Quick replies to online queries, always have brilliant communication with the Surgery.

One of our GPs also received a lovely letter from a patient who recently lost her husband of 49 years ... saying what a wonderful team of people we have at the surgery ... how well she has been looked after ... and praising some of the new efficient ways that have sprung up during Covid 19.